



2014 Culture of Safety Survey Analysis

SUNY Downstate Medical Center



Background and Method

- Downstate Personnel were administered a five-page questionnaire via secure website @UHB Central, UHB @ Bay Ridge & Other areas
- 393 responses split: 369 Central, 19 Bay Ridge & 5 Other areas
- 53.94% have direct contact with patients
- Nursing services were the largest participants followed by the Clinical Departments and Ambulatory Care services

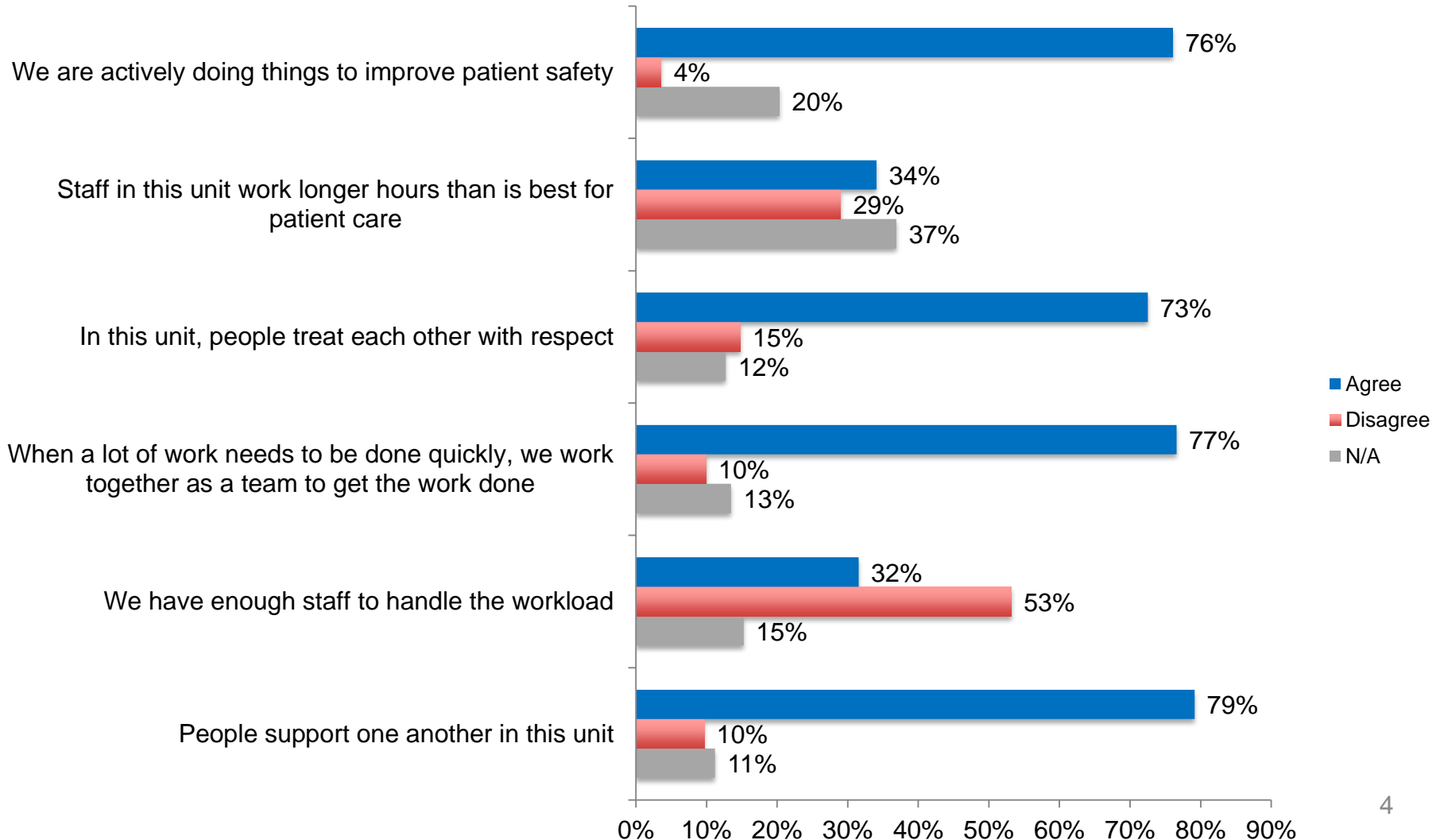


Background and Method

- The survey reflects on the followings:
 - Work/area unit
 - Supervisor/manager
 - Communications
 - The hospital as a whole
 - Frequency/circumstances of reportage
 - Graded Assessment of “Culture of Safety”
 - Length of your work life in the organization and type of your services
- Responses are displayed in majority of a criteria, some questions were not answered and had shown lower response rate for that question

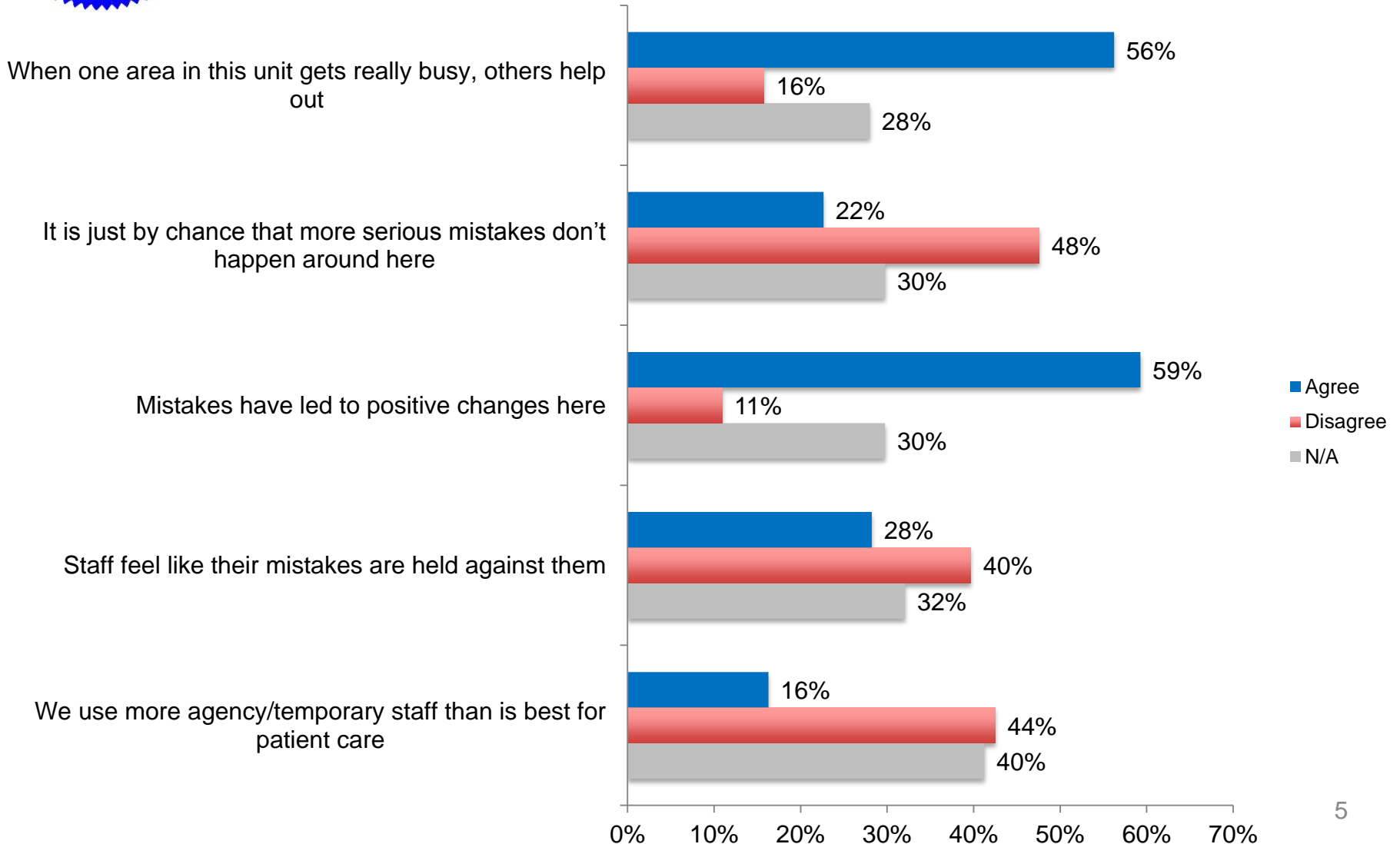


Think About Your Hospital Work Area/Unit (1)



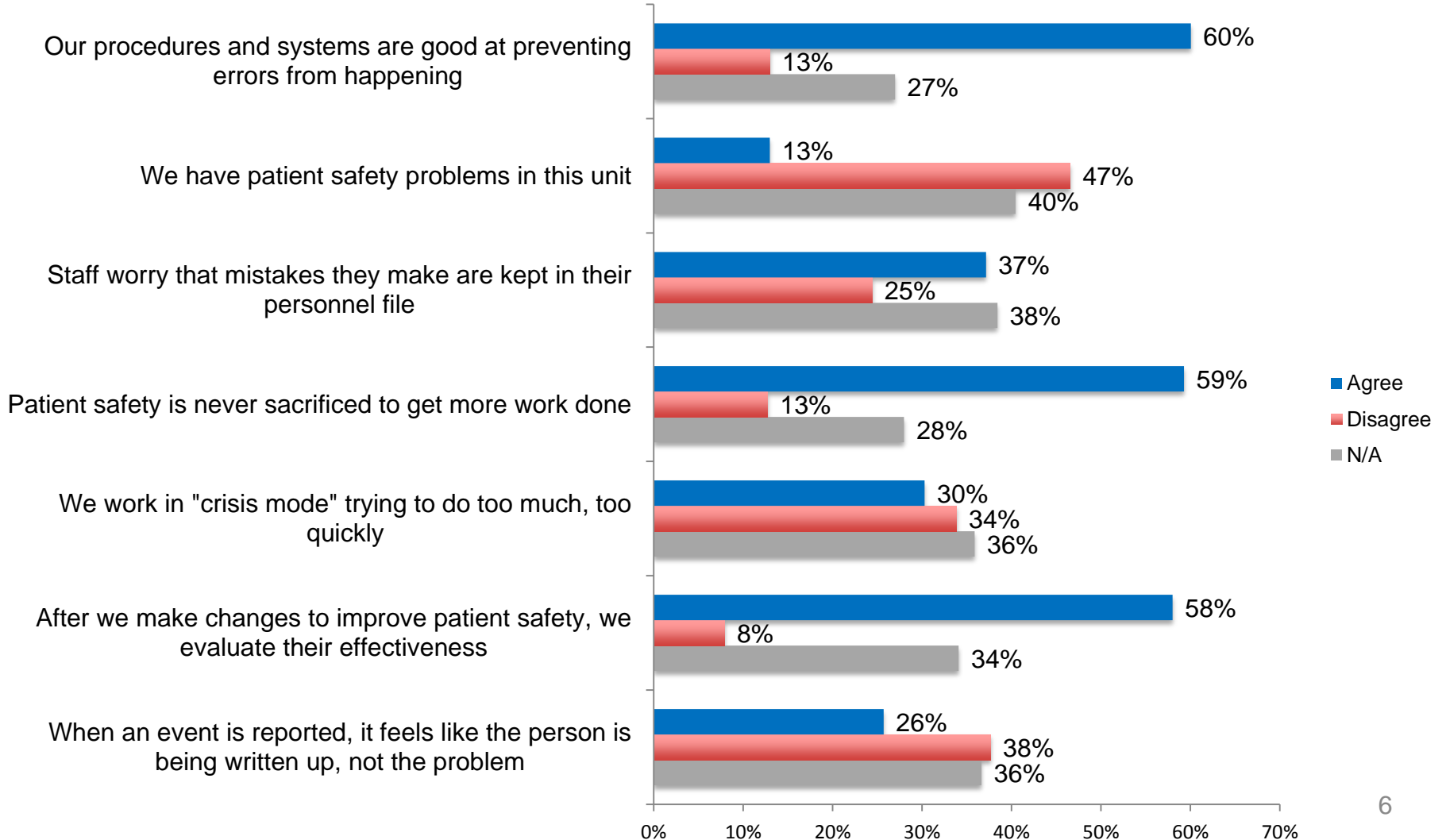


Think About Your Hospital Work Area/Unit (2)



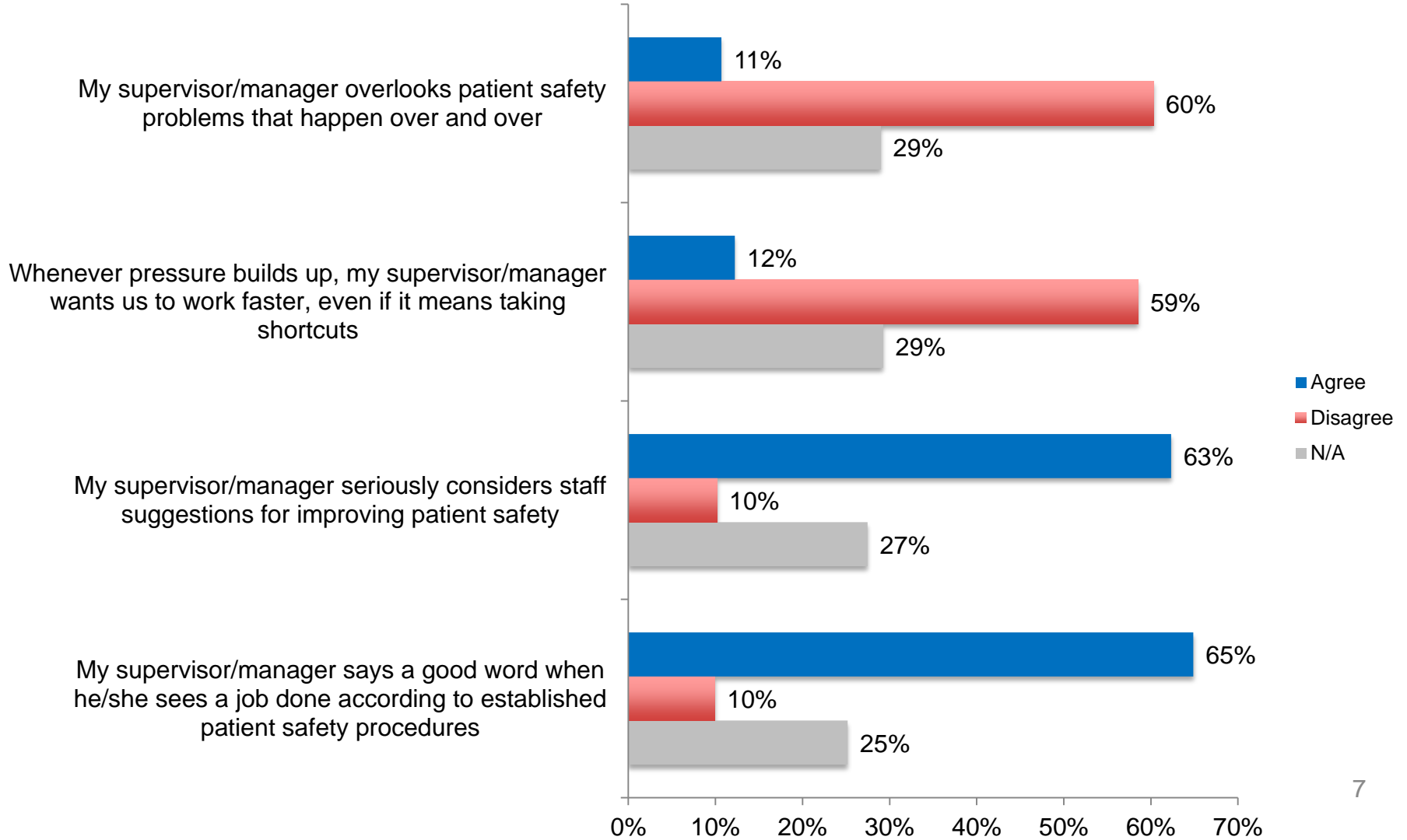


Think About Your Hospital Work Area/Unit (3)



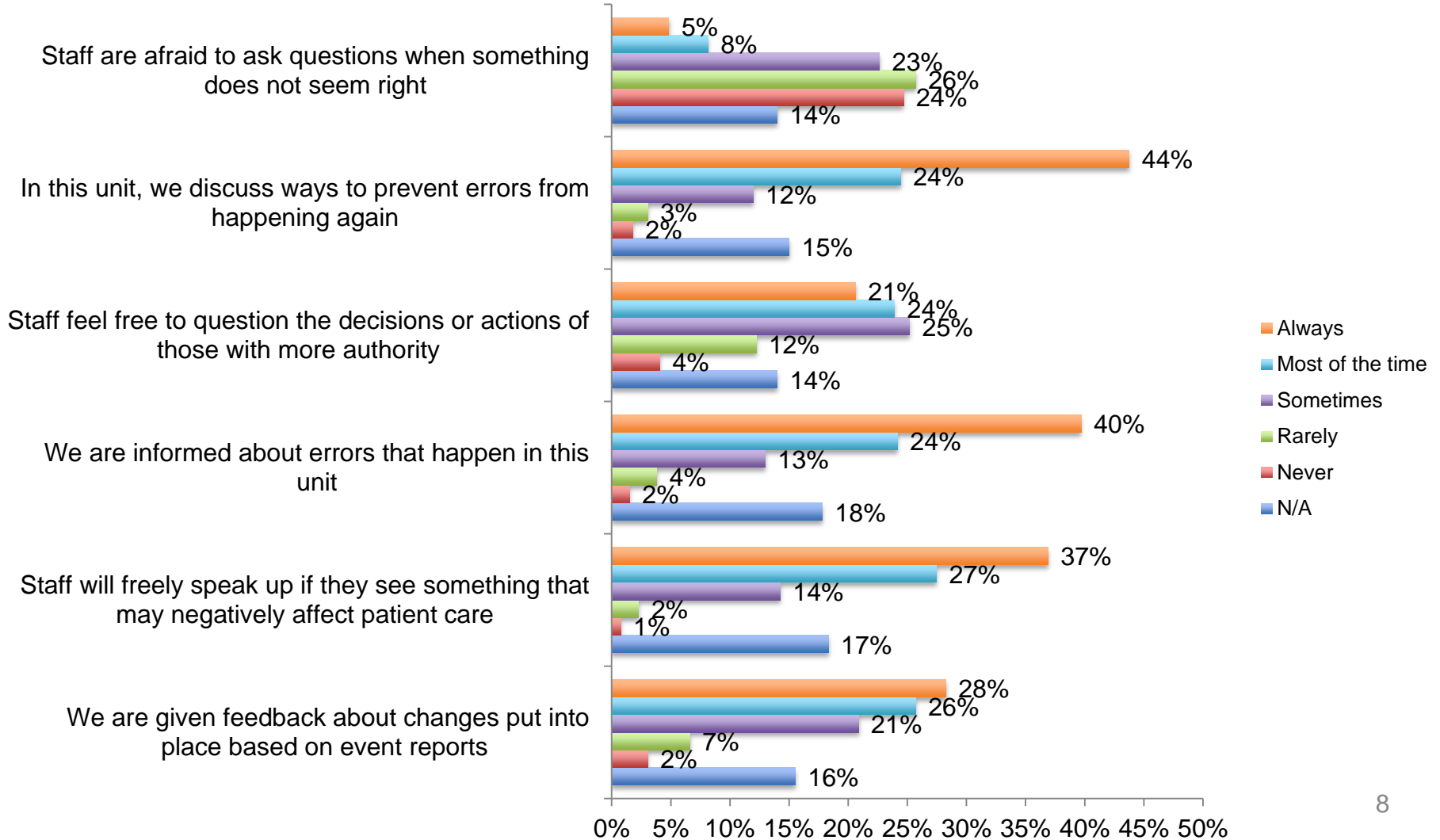


Your Supervisor/Manager



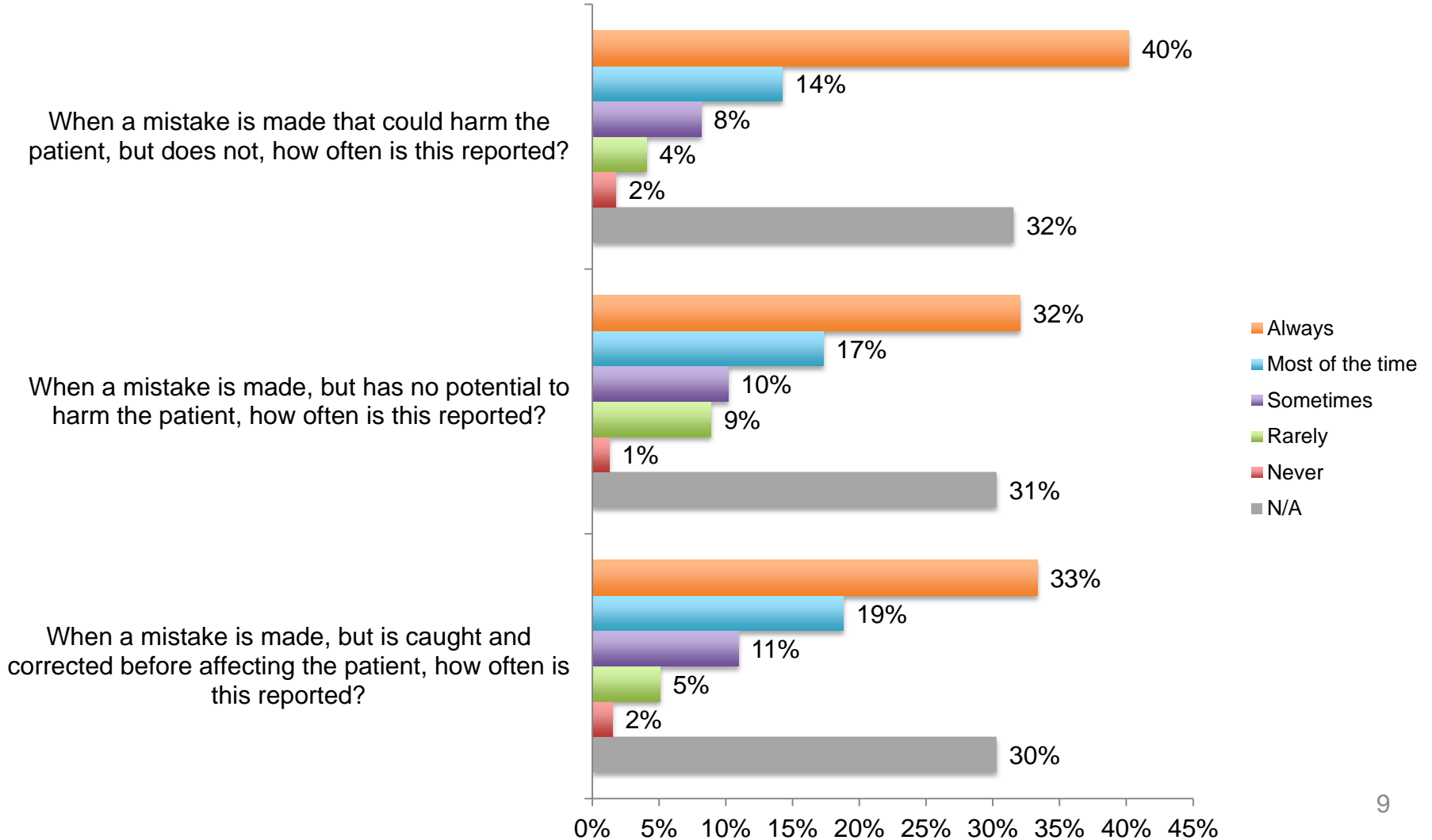


Communications





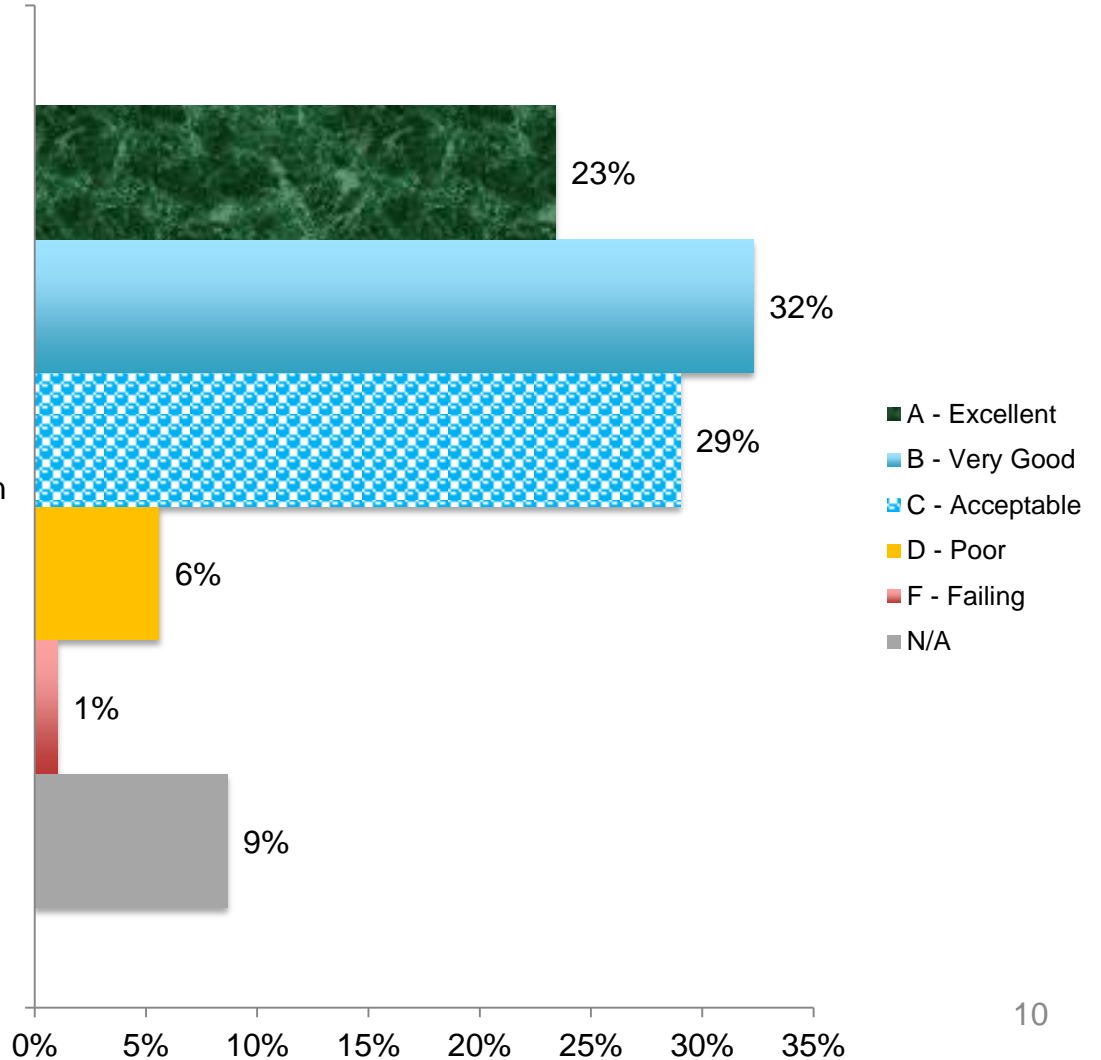
Frequency of Events Reported





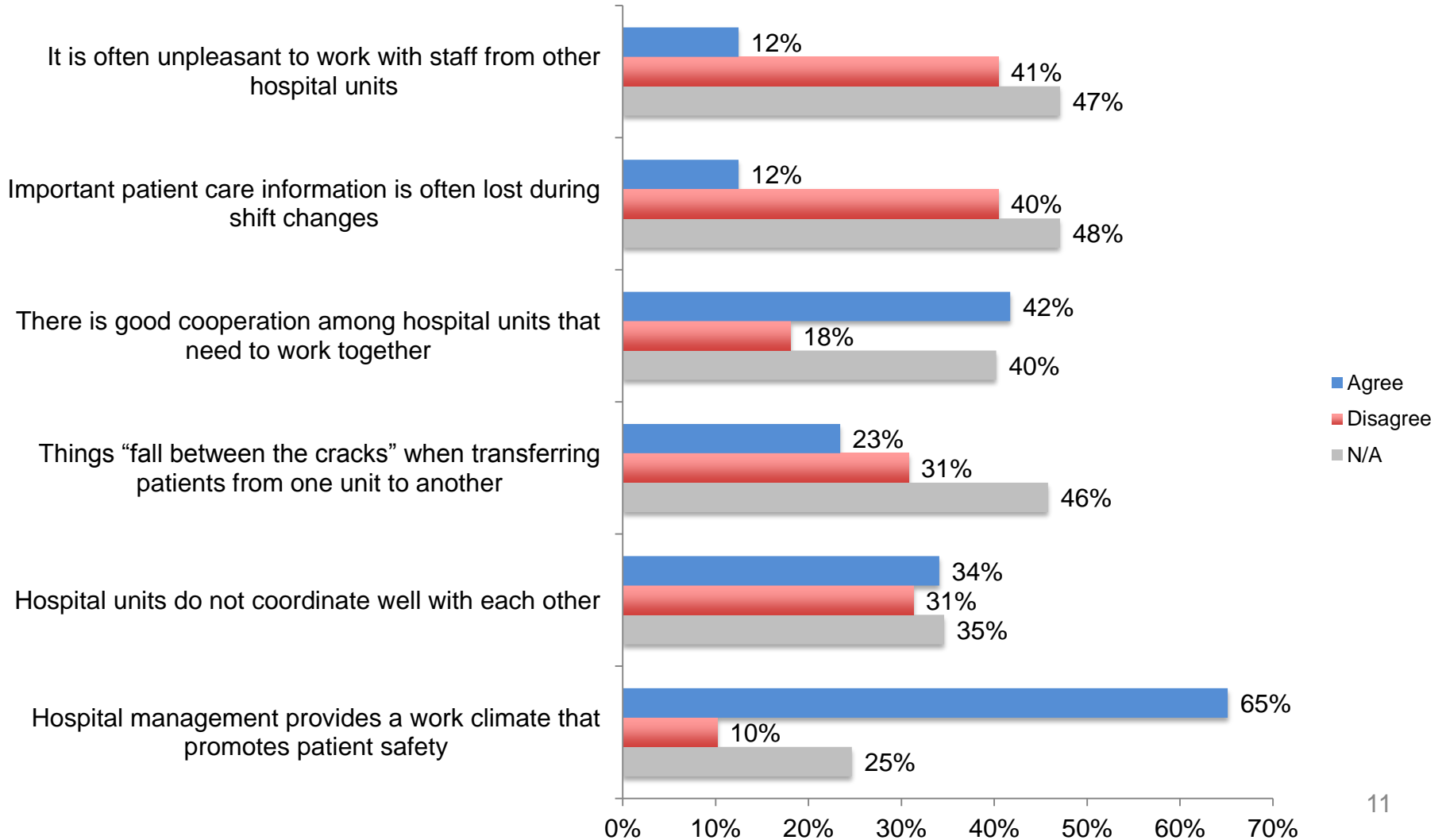
Culture of Safety Grade

Please give your work area/unit in this hospital an overall grade on the culture of safety.



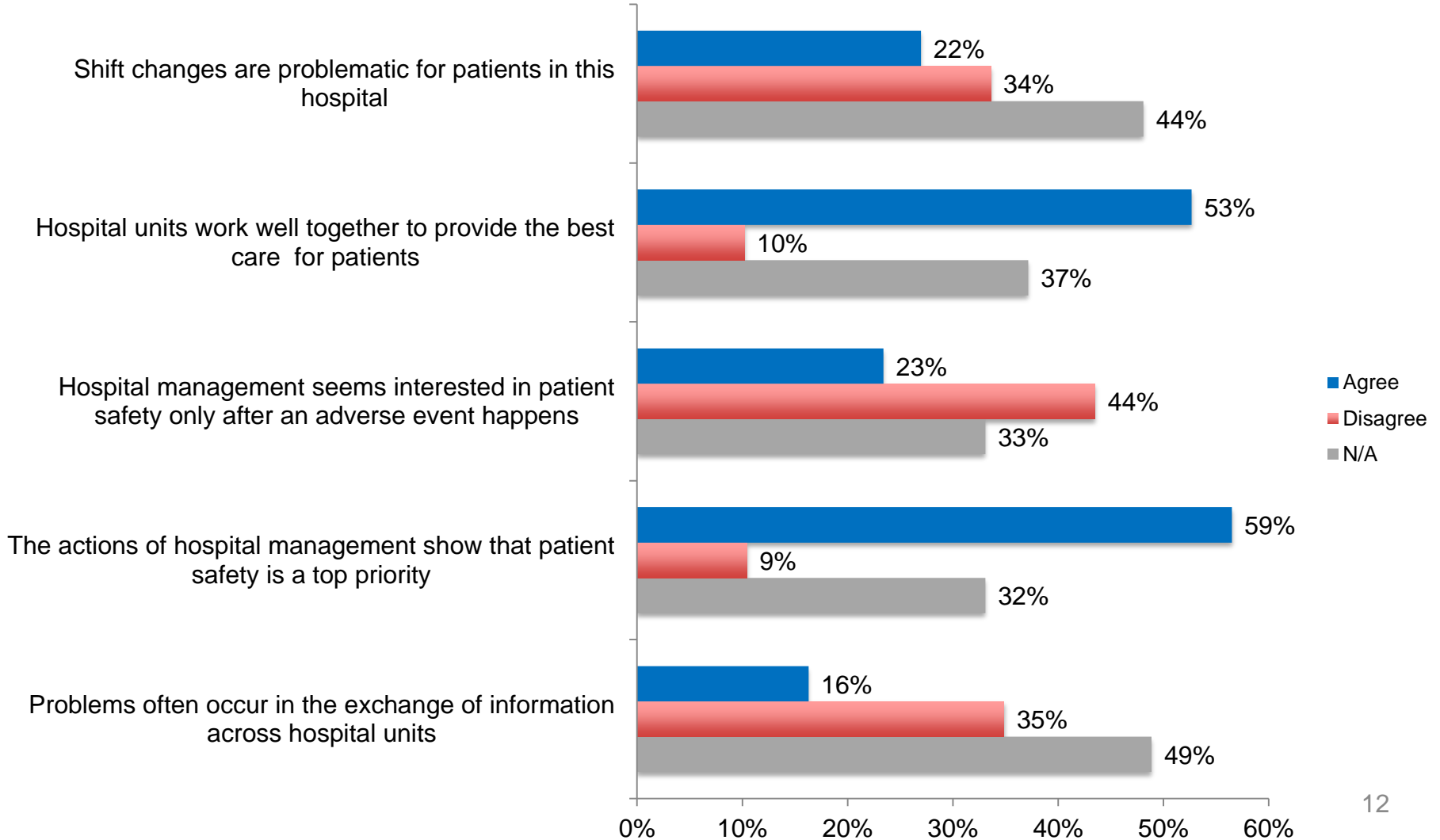


Your Hospital





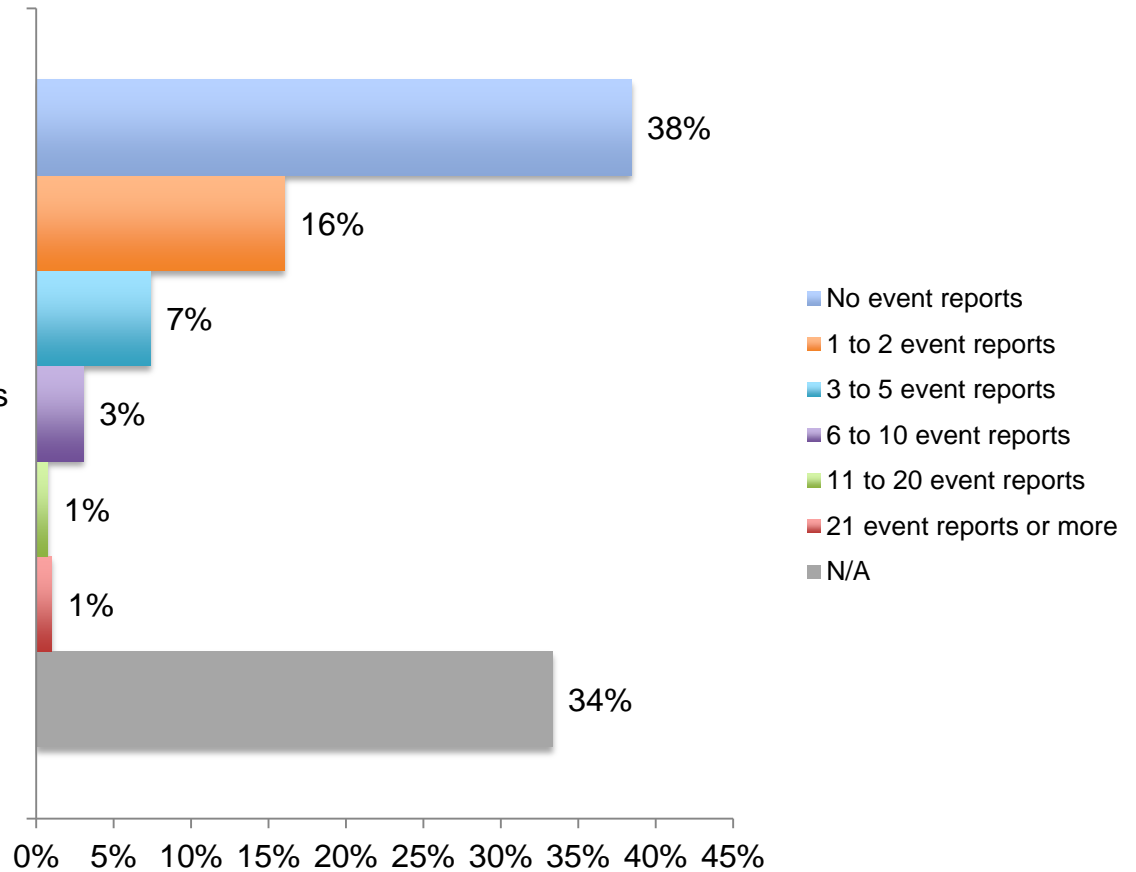
Your Hospital





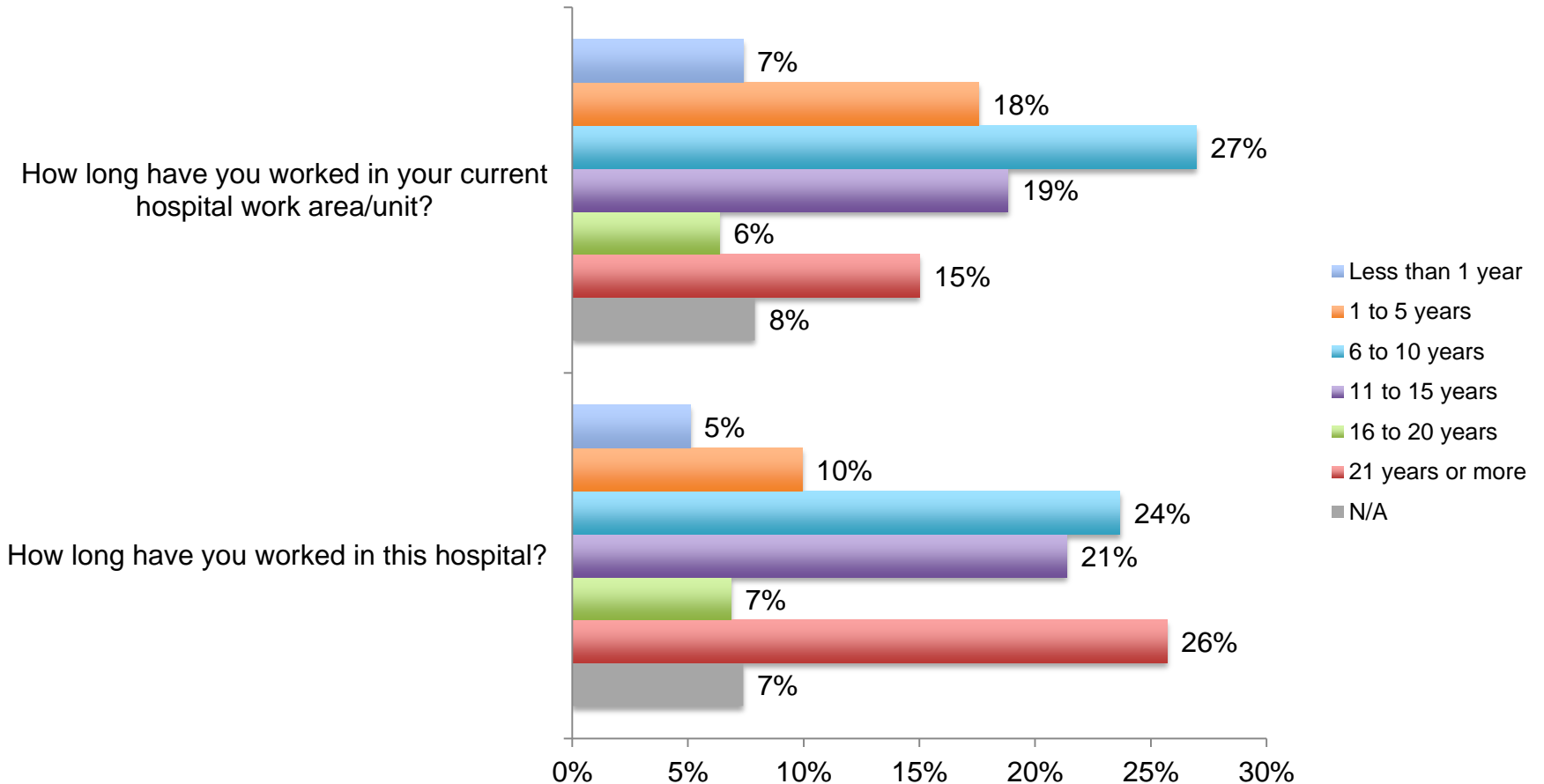
Number of Events Reported

In the past 12 months, how many event reports have you filled out and submitted?





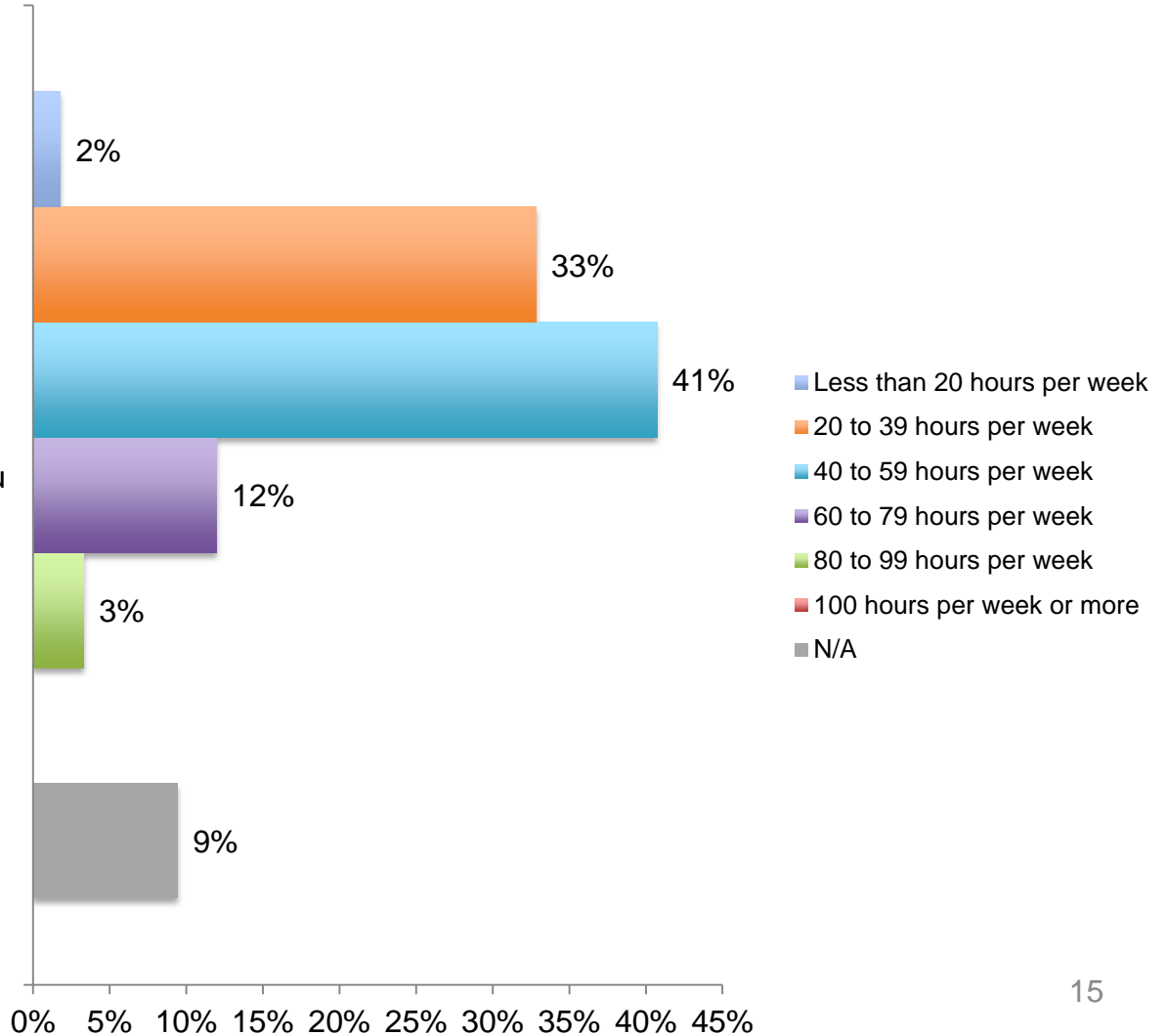
Background Information (1)





Background Information (2)

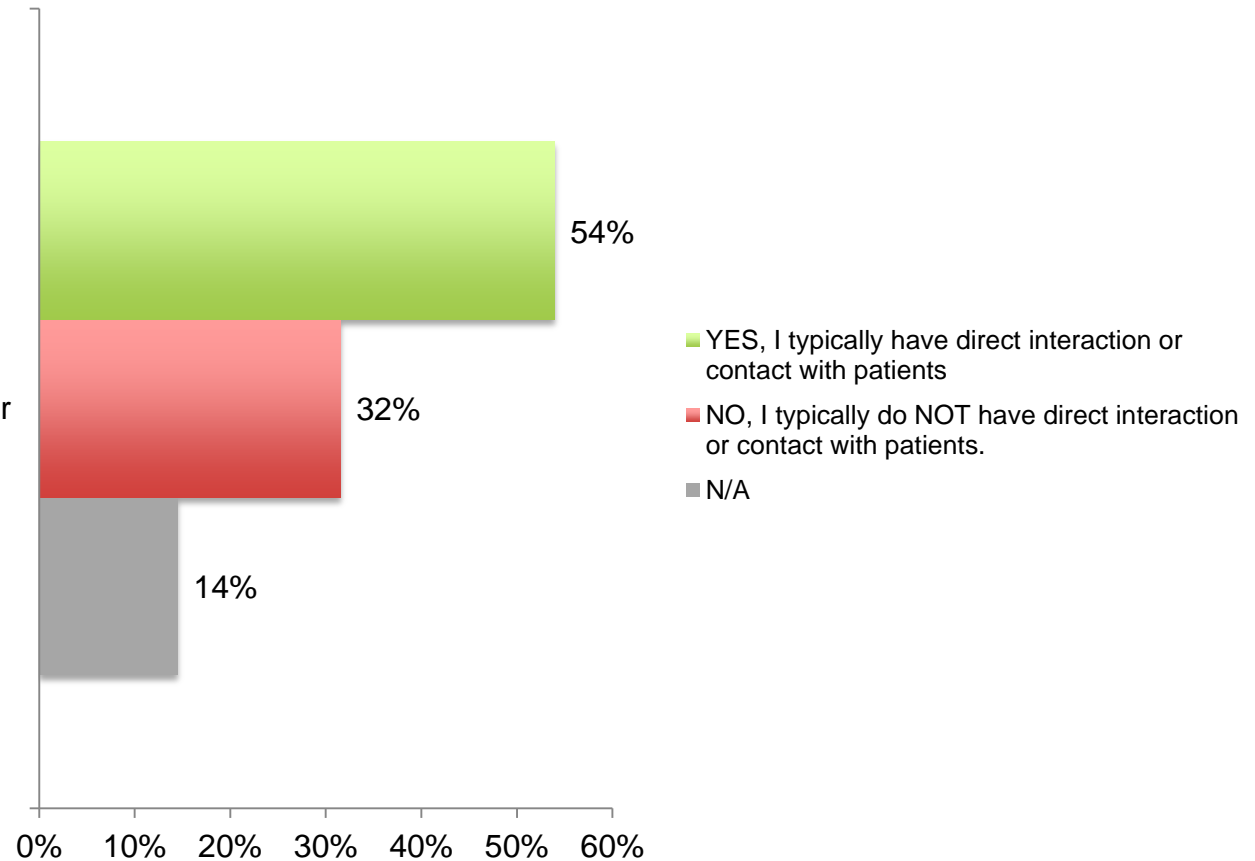
Typically, how many hours per week do you work in this hospital?





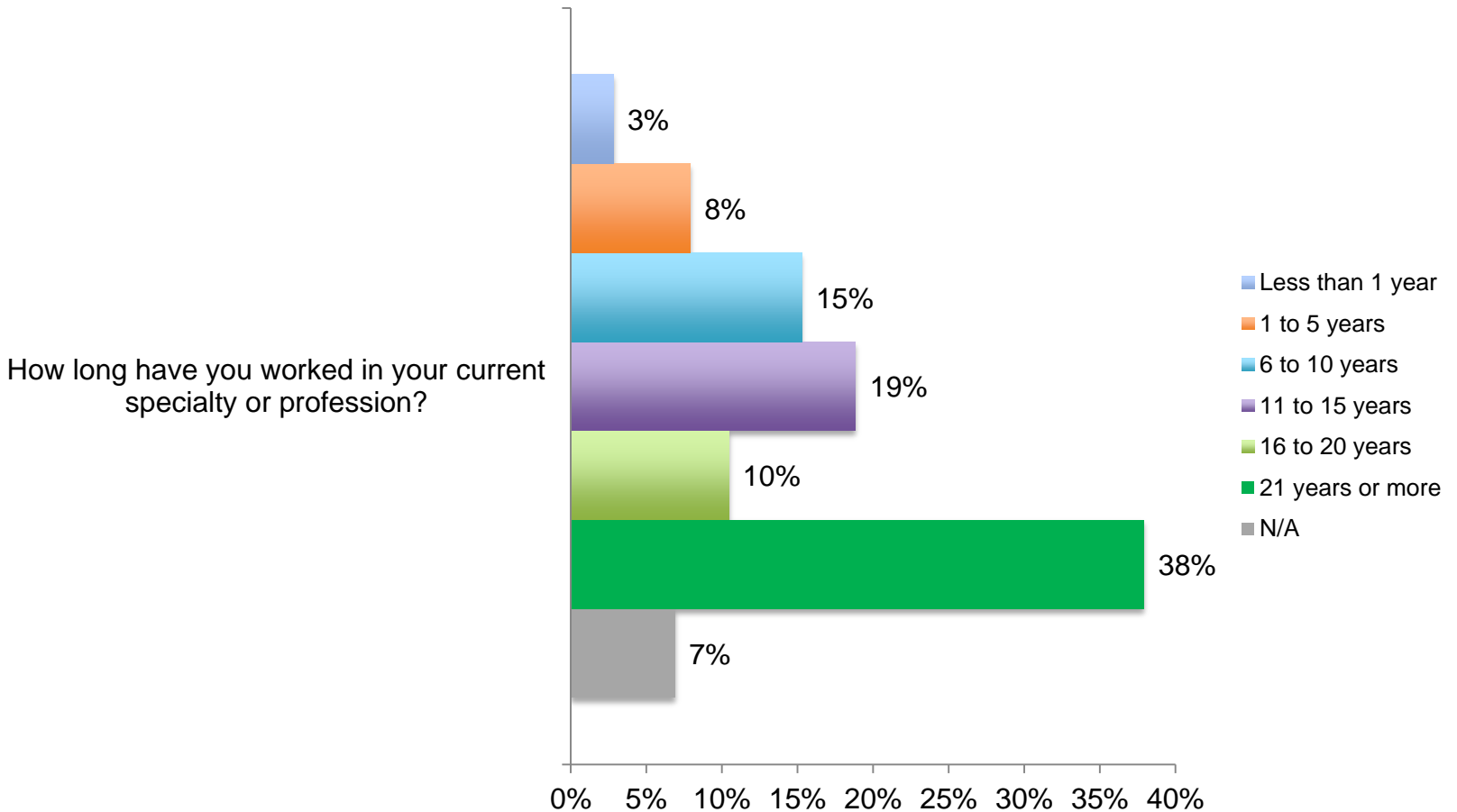
Background Information (3)

In your staff position, do you typically have direct interaction or contact with patients?





Background Information (4)





Conclusions

More participants for the next survey in 2016

Staffs are committed to improve patient safety

Teamwork and Effective communication are the key words for improving the safety culture

Continuous Evaluation and System based improvement are the proven methods to sustain any improvement

A great team of diverse consumers from different backgrounds are the strengths for nurturing the “Culture of Safety” at SUNY- Downstate and to its community